



**Technical Service
Information Bulletin**

December 24, 1999

Title:

YEAR 200 READINESS DISCLOSURE

Models:

All Models

PG017-99

PRODUCT GENERAL INFORMATION

Introduction Based upon information we have obtained from our suppliers,¹ all factory-installed systems in Lexus cars and sports utility vehicles distributed and/or sold by Lexus ("Vehicles") will not be affected by the change of date from 1999 to the year 2000.

Lexus anticipates no problems with past, current or future Lexus brand vehicles or Genuine Lexus parts and accessories regarding year 2000 readiness. We hope the following information is helpful to you.

Please contact our Customer Service Department at 1-800-255-3987 should you have any other questions.

**Applicable
Vehicles**

- **All Models**

Warranty WARRANTY STATEMENT WITH RESPECT TO LEXUS BRAND VEHICLES

Lexus is pleased to confirm that the manufacturer's limited express warranty and Lexus' powertrain warranty warrant that all factory-installed systems in new Vehicles and Lexus Certified Pre-Owned Vehicles shall be free of any defect arising solely due to a change in date from the year 1999 to the year 2000.²

With respect to Vehicles no longer covered under such Lexus limited express warranty, Lexus is not aware of any operational safety or functional impact the year 2000 date change would have upon any factory-installed system in Lexus Vehicles. Should Lexus become aware of any material impact to the operational safety or functionality of such systems, Lexus shall publish such information promptly.

WARRANTY STATEMENT WITH RESPECT TO GENUINE LEXUS PARTS AND ACCESSORIES

Lexus is pleased to confirm that the manufacturer's limited express warranty warrants that all new Lexus Genuine Parts and Accessories shall be free of any defect arising solely due to a change in date from the year 1999 to the year 2000.²

With respect to products no longer covered under a Lexus limited express warranty, Lexus is not aware of any operational safety or functional impact the year 2000 date change would have upon such products. Should Lexus become aware of any material impact to the operational safety or functionality of such a product, Lexus shall publish such information promptly.

¹ Lexus relies on the statements made by its suppliers and has not independently verified such information.

² Please refer to terms of limited express warranty for disclaimers, limitations and restrictions.



**Parts &
Accessories****GENUINE LEXUS PARTS AND ACCESSORIES**

Based upon information we have obtained from our suppliers,¹ all new Genuine Lexus Parts and Accessories will not be affected by the change of date from 1999 to the year 2000.

**DEALER-INSTALLED AND OTHER THIRD PARTY-INSTALLED
SYSTEMS/PRODUCTS**

Our dealers and distributors may sell and/or install products that are not Genuine Lexus Parts and Accessories. Lexus can only determine the Year 2000 status of Genuine Lexus Parts and Accessories. Therefore, the above statements do not apply to products that are not Genuine Lexus Parts and Accessories or were not installed by the factory. We encourage you to contact your dealer or other relevant third party regarding products installed on your Lexus vehicle(s) that are not Genuine Lexus Parts and Accessories and/or were not installed by the factory to determine any Year 2000 issues associated with those products.

¹ Lexus relies on the statements made by its suppliers and has not independently verified such information.